



MOBILE BANKING

Bank anywhere, anytime - 24/7



BSP

How it all works

Now you can do your day-to-day banking on your mobile anywhere, anytime.

BSP Mobile Banking offers you a flexible and convenient way to do your banking without visiting a branch.

Features

- ✓ View your Balance
- ✓ View your transaction history
- ✓ Transfer Funds
- ✓ Mobile Banking TopUps (bmobile & Telikom SI)
- ✓ Cash Power
- ✓ Receive SMS Alerts

Benefits

- ✓ You don't need to go to the bank
- ✓ Save time by simply using your mobile phone to do your banking
- ✓ Easy and convenient access to your account information
- ✓ Do your banking without visiting a branch or ATM
- ✓ A cheaper way to do your banking



**ENJOY
CONVENIENT
BANKING**

24 hours &
7 days a week

To register for BSP Mobile Banking

Dial *277# to find out if your number is registered.

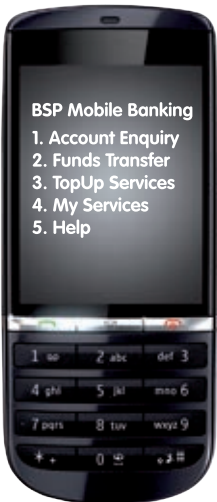
If your number is registered you will be asked to activate BSP Mobile Banking.

- STEP 1** Dial *277#
- STEP 2** Enter your 16-digit card number
- STEP 3** Create and Enter a 4-digit Mobile Personal Identification Number (mPIN)
- STEP 4** Re-enter your mPIN
- STEP 5** Press 1 to Confirm your mPIN

Mobile Banking - Main Menu

Follow these steps to go to the main BSP Mobile Banking menu.

From the main menu, you can choose options to suit your requirements.



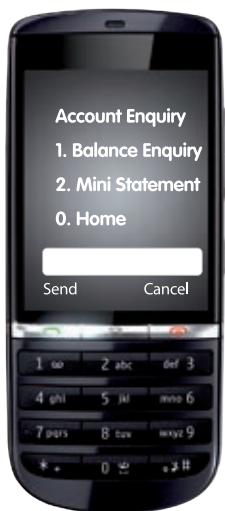
- STEP 1** Dial *277#
- STEP 2** Enter your mPIN
- STEP 3** Send

From the main menu

- REPLY 1** Account Enquiry
- REPLY 2** Funds Transfer
- REPLY 3** TopUp Services
- REPLY 4** My Services
- REPLY 5** Help

For Account Enquiry

You can perform a Balance Enquiry to view account balances or view the last 3 transactions via a Mini Statement.



STEP 1 Dial *277# & follow prompts to main Mobile Banking menu

STEP 2 Reply 1 for **Account Enquiry**

Under Account Enquiry

REPLY 1 For **Balance Enquiry**. Your account balance will be displayed

or

REPLY 2 For **Mini Statement**. This will show you the last 3 transactions

For Fund Transfer

You can choose to transfer funds from your BSP account to another account within BSP or to other bank accounts.

STEP 1 Dial *277# & follow prompts to main Mobile Banking menu

STEP 2 Reply 2 for **Funds Transfer**.

Under Funds Transfer

REPLY 1 **Own Account** to transfer funds between your own BSP accounts

Funds Transfer (cont)

REPLY 2 3rd Party Account to transfer funds from your account to another account within BSP or other Bank accounts

- STEP 3** Choose the account that you would like to transfer funds from
- STEP 4** If you REPLY 2, Enter the account number
- STEP 5** Choose bank in which you will transfer funds to
- STEP 6** Enter amount to transfer
- STEP 7** Reply with 1 to Confirm

Top Up Services

You can Top Up mobile credits & Cashpower units via BSP Mobile Banking.

- STEP 1** Dial *277# & follow prompts to main Mobile Banking menu
- STEP 2** Reply 3 for **Top Up Services**

Under Top Up Services:

REPLY 1 for Mobile

- STEP 3** Choose account that you would like to top up from if you have more than one account
- REPLY 1** For a new number that you want to Top Up, then Enter mobile number
- REPLY 2** If you want to purchase TopUp for your own mobile number

TopUp Services (cont)

STEP 4 Choose your mobile network service provider

STEP 5 Enter Amount

STEP 6 Reply 1 to Confirm

or **REPLY 2 for Cashpower**

STEP 1 Choose account that you would like to TopUp from if you have more than one account

STEP 2 Reply 1 for New Meter

STEP 3 Enter Meter Number

STEP 4 Enter Amount

STEP 5 Reply 1 to Confirm

Tips & Tricks - Alerts

You can now add alerts to your accounts to monitor certain activity.

Follow these steps to add a Salary Alert.

From the main Mobile Banking menu

REPLY 4 for My Services, under My Services

STEP 1 Reply 1 for Manage Alerts

STEP 2 Reply 1 for Add Alert, Select the account

STEP 3 Reply 5 to display next list of alerts

STEP 4 Reply 2 for Salary Credit Alert

STEP 5 Reply 1 to confirm

Tips & Tricks - Tagging

Save your frequently used payee accounts, mobile number or Cashpower meter number with names.

From the main Mobile Banking menu

REPLY 4 for My Services, under *My Services*

REPLY 2 to Manage Payee

- STEP 1** Reply 1 for **Add Payee**
- STEP 2** Enter account number
- STEP 3** Select bank
- STEP 4** Add a tag or nickname to this account number
- STEP 5** Reply 1 to Confirm

Or REPLY 3 to Manage Mobile

- STEP 1** Reply 1 for **Add Mobile**
- STEP 2** Enter mobile number
- STEP 3** Add a tag or nickname to this account number
- STEP 4** Reply 1 to Confirm

REPLY 4 to Manage Cashpower

- STEP 1** Reply 1 for **Add Meter**
- STEP 2** Enter Meter number
- STEP 3** Add a tag or nickname to this account number
- STEP 4** Reply 1 to Confirm



Fees and Charges

Normal electronic banking fees apply.
Please refer to BSP Retail Fee List.
Mobile Service provider fees may also apply.

Quick shortcuts

Below is a list of Mobile Banking functions that can be performed using shortcuts.

BSP Mobile Banking shortcuts

FEATURE	DIAL
Accounts Enquiry	*277*1#
Funds Transfer – Own Accounts	*277*2*1#
Funds Transfer – 3rd Party Accounts	*277*2*2#
Top Up Services – Mobile	*277*3*1#
To Up Services – Cashpower	*277*3*2#
My Services	*277*4#
Manage Alerts	*277*4*1#
Manage Payees	*277*4*2#
Manage Mobile	*277*4*3#
Help	*277*5#

For more information



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BSP